

## Webinar #8 – Hands-free dispenser foot switch for B3.2 and B4.2

24th June 2020

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### Question 1: Can you send the link for the videos?

Yes – all video webinar recordings are available on the Borg & Overström website [here](#).

### Question 2: Will the pedal function work on tabletop models?

Yes – but please bear in mind that there is no counter top or table top model in the B3.

### Question 3: Does it come out faster if you press down harder?

No – flow is directly related to the water pressure on site (so every single installation will vary). The foot control is only an extension of the touch panel on the unit – so you are still operating an electric solenoid valve – either **open** or **shut**.

### Question 4: Why the choice for pedals and not sensors?

We were needing a very rapid answer to the current issues and something that would be very simple to fit and operate – sensors would require a lot more electronic changes, while this foot operated system can be easily linked into the current Main Circuit Board (PCB). Installation is also very simple for the service team.

### Question 5: Will it also be made available for models B4.1

No – older models Circuit Boards cannot take this function.

### Question 6: I think pedals might “invite” children to try it and I could be worried that the two steps for hot water isn’t enough. Can it be locked somehow in case of children in the room?

This is true – however, the product is designed for an adult environment in the office or factory area, where you would expect children to either not be present at all, or under control if they are present.

The foot control mimics the touch panel control of a double touch to release and dispense.

### Question 7: Could you switch the hot part off if you were worried about it?

Yes the hot tank is very simply switched off with an isolator switch at the rear of the dispenser.

### Question 8: What’s the extra cost implications?

Please speak to your account manager for costs – retail prices are dependant of rental or sale.

### Question 9: Will the pedals withstand a heavy step?

All equipment is designed to be used responsibly – these are designed to be used under normal daily use – damage or abuse is not considered to be normal.

**Question 10: Do you have a separate floor switch for Chilled & Ambient models that don't have a Hot tap?**

The 2 options are available – the [3-way](#) foot control and the [2-way](#) foot control for the Chilled/Ambient options.

**Question 11: Are the foot pedal suitable for schools?**

Yes – as with all water dispensers in school – it would be expected that the students are under due control and using the equipment with due respect.

**Question 12: What is the availability or lead time on the pedals please?**

For initial bulk production we are looking at the end of July 2020 – as and if we are able, we will bring this date forward.

All orders will be dispatched in purchase order date – so please place orders early to reserve your stock.

**Question 13: Do you have any marketing material ?**

All marketing material is currently available from your account manager – but will ultimately be available on the resources section of the website.