

Webinar #11 - Demonstrating the New Sterizen® Hand Sanitiser Station

12th November 2020

Question 1: How often will it need to be refilled?

These units come with a 1litre Scented Alcohol Gel, and with a 1ml dispense, this will give you 1,000 cycles.

Question 2: What is the shipping weight of the unit?

x4 = 16kg and x5 = 20kg.

Question 3: What is the lead time for the unit?

Current lead-times are ex-stock, but of course this will change day-to-day depending on supply and demand. Please work with your Account Manager to predict supply for specific multiples for orders.

Question 4: What size is the replacement Gel containers?

The gel containers that fit in are the 1litre bottles, and you can fit 2 of these bottles in the base of the unit.

Question 5: Does it only come in white unless ordering more than 20?

Yes – standard Sterizen® colouring is a White Acrylic front panel with Brushed Stainless-Steel sides and rear.

Question 6: What is the cost of Customer branding?

The Dual Branding option is offered free-of-charge – the only requirement is the minimum order quantity of 20 pieces per branding

Question 7: Did you say you can store 2 x 1L gel container into the bottom of the machine?

Yes you can fit 2 of our 1litre bottles into the base of the unit.

Question 8: How do you recharge the batteries?

The batteries supplied with the unit (4x C-size batteries for the x4 and 8x C-size batteries for the x5) are non-rechargeable. Our batteries will give circa. 10,000 cycles per battery pack. But, there is no reason why you cannot use rechargeable batteries in this unit.

Question 9: How many can you fit on a pallet?

18 units per pallet – this is using a standard UK pallet 1,200 x 1,000mm

Question 10: Is the Sterizen® branding always in English – or will the default language be according to the country of delivery?

Due to the fact that we supply over 50 countries worldwide, it is not practical at the moment to offer this option – English is the default language supplied unless the minimum order of 20 pieces is ordered, in which case the graphics and the language can be bespoke

Question 11: Does it have to be that specific type of gel, or can you purchase from other sellers?

Due to the quality and type of pump used in this system, any gel can be used – although of course we recommend the buggOUT Fragranced 70% Alcohol Gel.

Question 12: So is both battery & mains available?

The units are supplied with the battery pack only, but a mains power unit is available as an accessory if required. The main feature of these units is the portable nature that they can be used anywhere, hence no trailing electrical wires.

Question 13: What is the life expectancy of the batteries?

10,000 dispense cycles.

Question 14: What is the Length of the mains cable?

1.5meters length.

Question 15: Is there a risk of spilling gel down the front of the unit, so it must be wiped cleaned often?

While anything is possible, these units have been designed to stay as clean as possible – and if the front does get dirty, being a high-grade acrylic, this is a very easy wipe-clean surface.

Question 16: What is the warranty of the machine?

12 months warranty – this does not cover the batteries and consumables.

Question 17: Does the mains powerpack come with the unit or is that an accessory bought separately?

As per Question 11 above – the Mains Power Pack is an accessory that can be bought at any time.

Question 18: Could you use a liquid type of sanitiser or does it have to be gel?

Because of the type of pump we use this will work well with gel or liquid.

Question 19: Can you fix the unit to the floor? How easy is it to push over?

This unit has been designed to be very stable on a flat surface – even down to the 2kg weight of gel sitting on the base of the unit adding to its stability. Of course if it is subject to abuse, it may fall over – but we would expect the unit to be used by, and under sensible adult supervision.

In high traffic areas, a floor fixing kit can be bought as an accessory, and very easily fitted – this should then be considered as a permanent installation then, rather than a portable one.

Question 20: What is the height?

The x4 and x5 are the same height – at 1,387mm total height. The dispense height of the top dispense area is 1,110mm to the centre of the dispense, and the bottom dispense area is 710mm to the centre of the dispense area.