

Spare Parts Policy

Spare parts for current models

We endeavour to supply spare parts for all current Borg & Overström dispensers to support our distributors in the maintenance and refurbishment of these models.

Parts that are in stock and available to order via our web store are shown in the exploded diagram sections of our electronic Product Manuals featured on our website.

Spare parts for obsolete models

In the event of a dispenser model being discontinued, we will continue to stock parts for two years following the discontinuation date.

Spare parts will continue to be offered indefinitely following the two-year period, but this will be subject to availability from our suppliers. During this period, spare parts will only be available to order in full box quantities and lead times are likely to be extended to 3-5 months. Actual lead times will be confirmed at the time of ordering.

For details on when specific models have become obsolete, please refer to the table below the Spare Parts Policy on the website:
<https://www.borgandoverstrom.com/en/spare-parts-policy/>

Please note: Stock parts are no longer available for dispensers discontinued before December 2019. Any orders placed for parts to fit these models before 31st December 2022, delivery will be made during Q1 and Q2 of 2023.

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